

Umia Service Cancellation Request Form

Thank you for using Umia.

Please complete this form and send to support@umia.beauty to request cancellation of your Umia service within 14 days of your appointment confirmation. We will confirm your request once processed.

1) Customer Details

- **Full Name:** _____
- **Email Address (used for booking/account):** _____
- **Phone Number (optional):** _____
- **Country / City:** _____

2) Service Details

- **Booking / Order ID:** _____
- **Location / Venue Name :** _____
- **Appointment Date & Time)** _____

3) Cancellation Request

- **Cancellation Type (tick one):**
 - Cancel an upcoming booking
 - Cancel and request a refund (if eligible)
 - Cancel and request store credit
- **Reason for cancellation (optional):**
 - Change of plans / schedule conflict
 - Prefer a different time/location
 - Not feeling well / health-related
 - Service issue
 - Other: _____

4) Refund Preference (if eligible)

- **Preferred method:**
 - Original payment method
 - Store credit (if offered)
- **Additional notes (optional):**

5) Confirmation & Signature

By signing below, I confirm I am requesting cancellation of the service listed above.

- **Signature (type name):** _____
- **Date:** ____ / ____ / _____